# **MELODY SENG**

DESIGNER & CRAFTER OF EXPERIENCES





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## **SKILLS**

#### **DESIGN**

- > Adobe Photoshop, Illustrator, AfterEffects, InDesign, XD
- > Figma / Sketch
- > Principle / InVision
- › Omnigraffle

#### **DATA**

- Google Analytics / Data Studio
- > Tableau
- > Optimizely
- Mouseflow

#### **DEVELOP**

- > JIRA / Asana / Pivotal
- Confluence / Google Suite / Microsoft Suite
- Agile / SCRUM / Kanban
- > HTML/IS
- > CSS / SASS
- > C / C++ / Java

## **LANGUAGES**

- > English
- Mandarin Chinese

# **EDUCATION**

## Universty of California, Davis

B.A., Design - Visual Communication Minor in Computer Science

#### **ACCOLADES**

## **Excellence in Design Award**

UC Davis, June 10, 2010

## **EXPERIENCE**

#### **LEAD DESIGNER**

Blizzard Entertainment | Irvine, CA | Aug '18 - Current

- > Lead a team of 3-4 designers on the Battle.net web product, with a focus on the Shop and Ecommerce platform experiences and Battle.net design systems
- > Launched a website rebrand including a new design & code component library
- › Kicked off large design discovery efforts for the Shop, Battle.net website redesign, and MTX platform
- > Introduced human-centered design and design thinking to the team through research, workshop facilitation, and dual track product design methodology to improve design maturity from zero embedded designers to full integration
- > Managed resources, planning, and design operations for design, and practiced career goal setting and situational leadership with my designers

#### **CREATIVE DIRECTOR**

Bake450 | San Francisco, CA | May '12 - Aug '17

- > Produced & designed four games featured on the Apple App Store, including our flagship title Bread Kittens which garnered over 45k 5-star reviews
- > Forged user experiences, prototypes, interfaces, illustrations and marketing visuals for the studio's entire portfolio of mobile games
- > Oversaw art direction, game design, data, balance, and monetization strategies
- > Established style guides and managed assets from third party studios

#### LEAD PRODUCT MANAGER, DESIGNER (MOBILE)

Globant | San Francisco, CA | Nov '11 - May '12

- > Consulted for clients such as Zynga, Gaia, IMVU, GREE, GSN, Rakuten and Salesforce on large-scale, time sensitive mobile, web, and enterprise projects
- > Conducted weekly review sessions with all product designers to facilitate critiques, ensure deliverables met standards, and encourage innovation

## PRODUCT DESIGN MANAGER

Nextive | San Francisco, CA | Nov '10 - Nov '11

- > Worked with clients such as EnergyStar and Yahoo!
- > Drafted wireframes, storyboards, mockups, prototypes, and final visuals for projects and project proposals

### **EXTRACURRICULARS**

## **VOLUNTEER MENTOR, TREASURER**

Talent Loves Us | San Francisco, CA | Sept '14 - August '18

> TLU is a 501(c)(3) non-profit organization aiming to help young designers and transitioning design professionals network and learn from mentors